



BOOKING CONDITIONS

How to rent a long-term rental apartment?

1

YOUR SELECTION

Visit the section "Long Term Rental" on our website where you will find all our rental offers for contracts between 6 months and 5-7 years. Refine your search with the filter options and see the details of the offers.

2

CONTACT US

Write down the reference of the apartment (s) you are interested in. You can contact us directly from the apartment listing. Please indicate your arrival date, the reason for your stay and your contact details.

**We answer within 24 hours
(Monday to Friday) and 48h
(Saturday, Sunday and public
holidays)**

3

ARRANGE A VIEWING

Is the apartment available on your dates ? Here are your options

- Are you already in Barcelona ? We can organise the visit (s).
- You're not currently in Barcelona ? We can arrange an online visit.
- You already decided? You can book your apartment remotely.

Is the apartment not available ?

- We will offer you corresponding alternatives !

4

THE PRE-RESERVATION

Documents to be provided :

- ID or passport,
- Guarantees or proof for credit check
- Pre-payment of 500€ deducted from the total amount in case of final contract or refunded if the file is not accepted



If student :

- school / university certificate

If employed :

- last 2 payslips

If entrepreneur :

- Tax return

**The acceptance of the file is
subject to the final approval
of the landlord**

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ECONOMIC CONDITIONS

To fully book the apartment, you will be asked :

- Deposit equivalent to 2 months rent (deposited in Incasol),
- 1st month rent, prorated to your entry date,
- Agency fees depending on the length of stay
- -10% of an annuality

6

CONFIRMATION & CHECK-IN

Once the payment has been made to our bank account, we will define a contract signing date. The signing of the contract will be carried out in the presence of the landlord in our office. The delivery of keys, will be done from the first day of the contract, as well as the check-in of the apartment with one of our agents.

Booking speed

If the apartment is available on your dates, the taking of possession of an apartment can be carried out in 72 hours.

Deposit

The deposit corresponds to 2 months of rent, regardless of the duration of the rental. At the end of the contract, if the apartment is in the same conditions as when you entered, the deposit will be returned to the bank account of your choice (only one account per deposit refund).

Home insurance

All our apartments have home insurance covering structural damages, but it does not cover damage or theft of your personal belongings. Consult your commercial representative to learn more about our tenant insurance solutions.

Refund conditions

Full refund of the reservation and without compensation, in the following cases :

- The owner refuses the file ; the full amount of pre-reservation will be immediately returned (bank transfer),
- Exceptional conditions prevent the formalisation of the contract.

GOOD TO KNOW

