



BOOKING CONDITIONS

How to rent a short term rental apartment?

1 YOUR SELECTION

Visit the section "Short term Rental" on our website where you will find all our rental offers for a period between 32 days and 11 months. Refine your search with the filter options and see the details of the offers.

2 CONTACT US

Write down the reference of the apartment (s) you are interested in. You can contact us directly from the apartment listing. Please indicate your arrival date, the reason for your stay and your contact details.

We answer within 24 hours (monday to friday) and 48h (saturday, sunday and public holidays)

3 ARRANGE A VIEWING

Is the apartment available on your dates ? Here are your options :

- Are you already in Barcelona ? We can organise the visit (s).
- You're not currently in Barcelona ? We can arrange an online visit.
- You already decided? You can book your apartment remotely.

Is the apartment not available ?

- We will offer you corresponding alternatives !

4 THE PRE-RESERVATION

Documents to be provided :

- ID or passport
- Address of principal residence
- last 3 payslips



If student:

- school / university certificate

Self entrepreneur:

- Tax return

Acceptance of the file is subject to the final approval of the owner

5 ECONOMIC CONDITIONS

To book the apartment, you will be asked:

- Deposit equivalent to 2 months rent (deposited in Incasol),
- 1st month rent, prorated to your entry date,
- Provision on charges (water, gas, electricity),
- Agency fees depending on the length of stay:
 - 1 to 3 months: amount equivalent to a rent -40% +VAT
 - 3 to 5 months: amount equivalent to a rent -30% +VAT
 - beyond 5 months: amount equivalent to a rent +VAT

6 CONFIRMATION & CHECK-IN

Once the payment has been received in our bank account, you will receive a confirmation email. We will schedule a specific time on the day of your arrival to check-in directly at the apartment.

Check-ins are done from Monday to Friday from 9.30 AM to 7 PM. Outside these hours, there is an extra cost of 30€.



GOOD TO KNOW

Refund conditions

Full refund and without compensation of the reservation, in the only case where exceptional conditions prevent the formalisation of the contract.

Deposit

The deposit corresponds to 2 months of rent, regardless of the duration of the rental. At the end of the contract, if the apartment is in the same condition as when you entered, the deposit will be returned to the bank account of your choice (only one bank account per deposit refund).

Home insurance

All our apartments have home insurance covering structural damage, but does not cover damage or theft of personal belongings. Consult your commercial representative to find out about our tenant insurance policies.

Booking speed

If the apartment is available on your dates, a reservation can be made in 24 hours.

End of stay cleaning

Cleaning expenses will be deducted from the deposit at the end of the stay, according to the following scale:

- 1 bedroom: 118€ (6 working hours)
- 2 bedrooms: 156 € (8 working hours)
- 3 bedrooms: 215€ (11 working hours)
- 4 bedrooms: 275€ (14 working hours)

Provision on bills (water, gas, electricity)

They are calculated according to the number of people indicated on the rental contract:

1 person: 90€	4 people: 200€
2 people: 130€	5 people: 240€
3 people: 160€	6 people: 280€